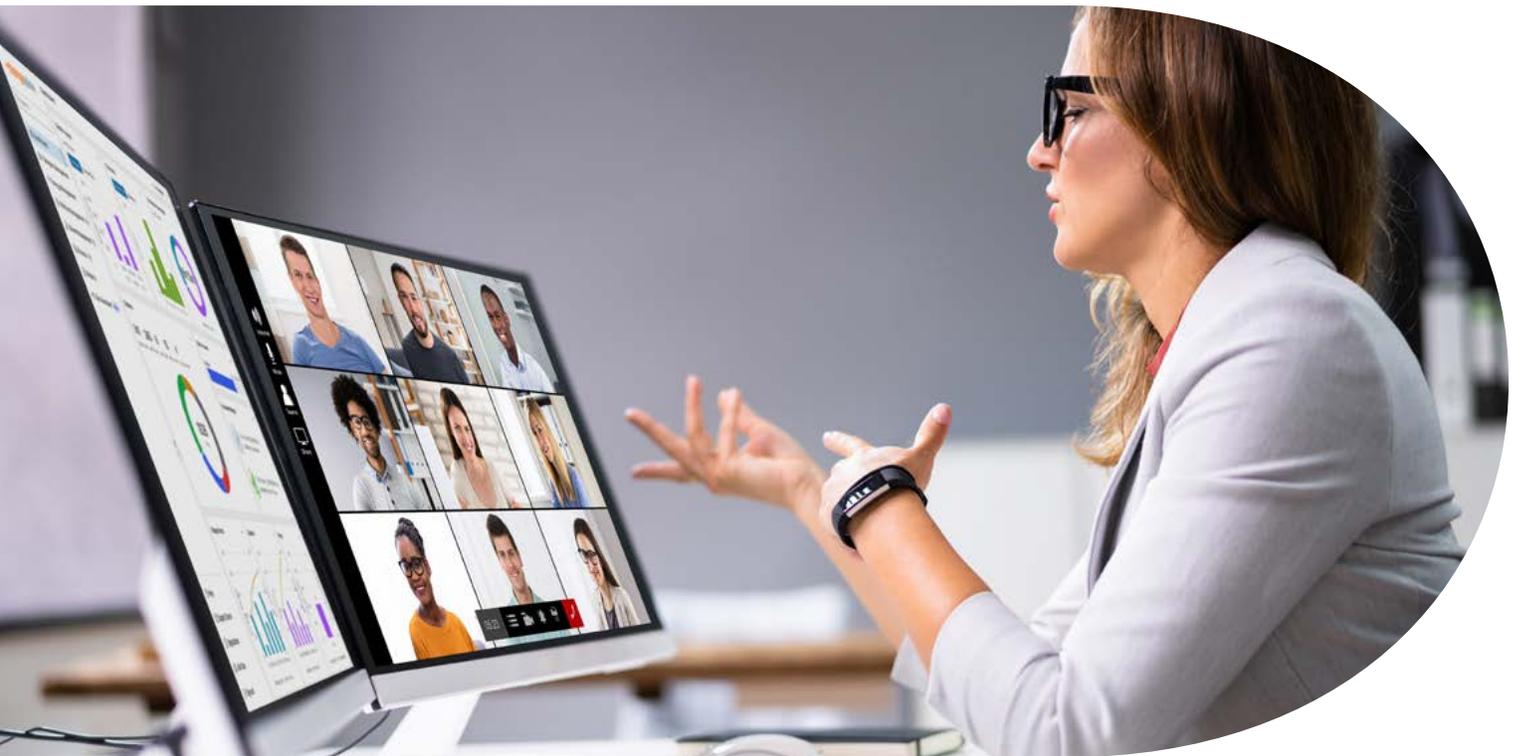
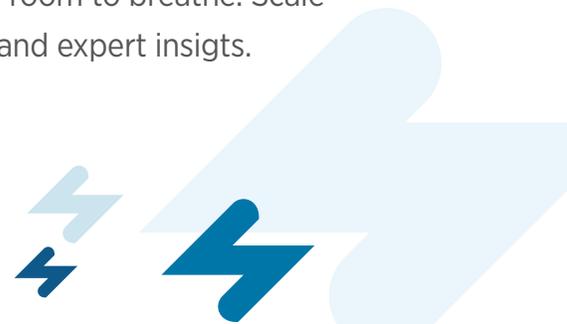


ChargePoint® Premier Care

Elevate your charging program to best-in-class,
removing the operational burden



Leverage an expert set of hands to lessen your team's workload so you can focus on the things that matter. Count on a dedicated service delivery manager to handle case tracking, streamlining issue resolution, and more, giving your team room to breathe. Scale your program with absolute confidence thanks to actionable data and expert insights.





Augment your team

A Service Delivery Manager will handle complex management tasks so your employees can focus on your core business.



Drive operational excellence

We proactively manage your install base, tracking and streamlining ticket resolution to help meet reliability objectives.



Access expert advice

Receive configuration support on power management, Flex Billing, waitlist policies, and much more to meet business goals.



Achieve positive ROI

Reduce out-of-pocket costs, save on energy, and increase revenue with detailed reporting that proves the impact of your investment.

Premier Care is ideal for customers with demanding day-to-day operations and constrained internal teams. Offered as an add-on service available to customers with an active cloud plan and an Assure® or Assure Pro subscription.



Let's get started

We're always here to help you identify your charging goals, advise on the best approach and help evaluate your site.

[Connect with an Expert](#)

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