

March 10, 2026

End of Life Notice

Legacy Cloud Plans

Certain Cloud Plans are beginning End of Life (EOL) protocol as we transition to our new charging management environment, the ChargePoint Platform.

Please note that this does not affect access to charging management features for customers with existing cloud plan subscriptions, but instead is part of an overall restructuring of our cloud plans to better represent collections of features that our customers most commonly use in addition to incorporating new features available in the ChargePoint Platform. For complete details on our End of Life (EOL) milestones and timelines, please refer to the official [EOL Policy page](#).

Independently of the above, we recognize that this process can impact our customers and partners, and we are here to support you. Please read the information provided below to understand this milestone and its potential implications for you.

EoL (End of Life) Milestones

| Milestone | Definition | Date | Affected Product |
|---------------------------|---|----------------|------------------|
| End of Life Notice | Formal communication to customers and channel partners announcing the product's retirement timeline. | March 10, 2026 | See below |
| End of Sale Date | The date after which the product or service is no longer available for new sales (direct or channel). | June 26, 2026 | See below |
| Last Customer Ship | This is the last shipment date that can be requested as part of the last order. | June 26, 2026 | See below |
| End of Life Date | The date after which the product is migrated to a replacement Cloud Plan. | June. 26, 2026 | See below |

Successor Products

Existing Cloud Plan Subscriptions

Each existing Cloud Plan subscription for the “Affected Products” list below will be migrated into a replacement Cloud Plan within the ChargePoint Platform with equal or better feature access for the remaining duration of the current Cloud Plan subscription. As the subscription renewal date approaches at the end of the term, each cloud plan subscription will renew at the new Cloud Plan subscription level unless otherwise indicated by the customer.

Explore chargepoint.com or contact your ChargePoint representative to find your perfect solution.

New Cloud Plan Subscriptions

For new sales, Cloud Plans going through the EOL protocol will be replaced with newly designed Cloud Plan subscriptions that better reflect the collections of features that ChargePoint customers most commonly use. The new Cloud Plans will also include new features like AI assistant, advanced reporting tools, and simplified energy management.

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Affected Products

Please view the linked “Affected Products” spreadsheet for the full list of affected products.

Below are selected examples of affected cloud plans to help illustrate the nature of the described changes.

| EOL Cloud Plan | Replacement Cloud Plan |
|-----------------------|----------------------------------|
| CPCLD-DATA-1 | CP-SW-STE-CORE-AC-1P-12M |
| CPCLD-DATA-DC-1 | CP-SW-STE-CORE-DC-1P-12M |
| CPCLD-POWER-1 | CP-SW-STE-CORE-AC-1P-12M |
| CPCLD-POWER-DC-1 | CP-SW-STE-CORE-DC-1P-12M |
| CPCLD-ESSENTIAL | CP-SW-STE-PROFESSIONAL-AC-1P-12M |
| CPCLD-Community-1 | CP-SW-STE-ENTERPRISE-AC-1P-12M |
| CPCLD-COMMERCIAL-1 | CP-SW-STE-ENTERPRISE-AC-1P-12M |
| CPCLD-COMMERCIAL-DC-1 | CP-SW-STE-ENTERPRISE-DC-1P-12M |
| CPCLD-ENTERPRISE-1 | CP-SW-STE-ENTERPRISE-AC-1P-12M |
| CPCLD-ENTERPRISE-DC-1 | CP-SW-STE-ENTERPRISE-DC-1P-12M |