

To: All ChargePoint Partners and Customers

Date: March 31, 2025

Subject: End of Sale Notice for Various CPaaS Offerings

This is an End of Sale Notice to all customers and Channel Partners for the CT4000 CPaaS, CPE250 CPaaS, multi-year CPF50 CPaaS, and multi-year CP6000 CPaaS offerings. As of August 9, 2024, new CPaaS subscriptions for these offerings will no longer be available for purchase. Existing subscriptions for these CPaaS offerings can continue to be renewed for a 1-year renewal period subject to ChargePoint’s then-current renewal policy for these CPaaS offerings.

List of SKUs subject to End of Sale under this notice:

CT4000	CPE250	Multi-year CPF50	Multi-year CP6000
CPAAS-CT4000-SINGLE-1 CPAAS-CT4000-SINGLE-2 CPAAS-CT4000-SINGLE-3 CPAAS-CT4000-SINGLE-4 CPAAS-CT4000-SINGLE-5 CPAAS-CT4000-SINGLE-10 CPAAS-CT4000-DUAL-1 CPAAS-CT4000-DUAL-2 CPAAS-CT4000-DUAL-3 CPAAS-CT4000-DUAL-4 CPAAS-CT4000-DUAL-5 CPAAS-CT4000-DUAL-10	CPAAS-CPE250-3 CPAAS-CPE250-4 CPAAS-CPE250-5 CPAAS-CPE250-PAIRED-3 CPAAS-CPE250-PAIRED-4 CPAAS-CPE250-PAIRED-5	No specific SKUs	No specific SKUs

Successor products:

We recommend **CP6000** and **CPF50 annual CPaaS subscriptions** for customers seeking to take advantage of CPaaS to provide EV charging.

End of Sale key dates for the affected SKUs:

End of Sale is an inevitable part of the overall product lifecycle and ChargePoint recognizes that this milestone can impact customers. With that in mind, we have set the following milestones to help manage the End of Sale transition.

Milestone	Definition	Date
End of Sale	The affected products are no longer sold but will continue to be supported. Functionality will not be limited, and certain services will continue to be available to their owners as outlined herein.	August 9, 2024
Last order date	The last date an order will be accepted for these products.	August 9, 2024
Last ship date	The last shipment date that can be requested for orders placed on the last order date.	August 9, 2024
End of Support	The final date for renewal of CPaaS services.	Renewals may continue until further notice.

More information:

- For more information about CPaaS, go to: <https://www.chargepoint.com/legal/cpaas>