

## ChargePoint CPE200 End of Sale / End of Life Field Notice

**Date: March 31<sup>st</sup>, 2021**

### CPE200 End of Life Notice

**Topic:**

The ChargePoint CPE200 Charging Station product family has reached its End of Life (EOL) and this memo serves as the EOL notice to all customers and channel partners. While EOL is an inevitable part of the overall product life cycle, ChargePoint recognizes that the end-of-life (EOL) milestone can impact its customers. With that in mind, we have set out the following milestones to help manage the EOL transitions.

**Affected Products:**

This EOL notice affects all CPE200 Models:

US		
OEM Model Number	Model Number	Description
TRI93-50-01-US	CPE200T-S-CHD-CMB	NA Standard Config
TRI93-50-01-US	CPE200T-S-CHD-CMB-CAN	Canada Config
TRI93-50-01-US	CPE200T-S-CHD-CMB-HONDA	Honda Branded
EU		
OEM Model Number	Model Number	Description
TRI93-50-01-US	CPE200T-S-CHD-CMB-INSTAVOLT	
TRI93-50-01-US	CPE200T-S-CHD-CMB	
TRI93-50-01	CPE200T-S-CHD-CMB-INSTAVOLT	

**EOL (End of Life) and EOS (End of Support) Milestones:**

The Last Order Date and Last Shipment Date below apply to all customers. The EOL / EOS dates below apply to customers with existing Assure or Warranty services contracts. For customers who do not have an existing services contract, out of warranty service and support may be available within the EOL / EOS dates. Please contact Owner Support directly. This Notice has no impact on ongoing deployment and activation of CPE200 products.

Customers with existing Assure or Warranty services contracts that extend beyond the EOL / EOS dates below and in need of service and support should contact Owner Support directly. ChargePoint reserves the right to satisfy the support requirement by replacing the discontinued product with functionally equivalent hardware.

Milestone	Definition	Date	Affected Products
End of Life Notice	This is the date that the End of Sale Notice was made available for customers, distributors, and resellers.	Mar. 31 <sup>st</sup> , 2021	All
Last Order Date	This is the last date an order will be accepted on the product.	N/A**	All

	**There is no inventory of this product. Last orders are not available.		
Last Shipment Date	This is the last shipment date that can be requested as part of the Last Order.	N/A**	All
End of Support SW/FW	After this date, ChargePoint will no longer issue FW / SW releases in support of the product. Bug fixes, maintenance releases, workarounds or patches for critical bugs will be reviewed and addressed as necessary when reported through ChargePoint Support.	Mar. 31 <sup>st</sup> , 2023	All
End of Support Date HW	This is the last date on which ChargePoint will provide service and support for the product hardware. After this date, all support services for the product are unavailable (including RMA's, etc.).	Mar. 31 <sup>st</sup> , 2023	All

**Successor Product:**

ChargePoint's CPE250 is the successor product to the CPE200. This product is available for sale immediately. The CPE250 has vastly more capabilities than the CPE200 including support for higher power levels, remote diagnostics, a large gesture touch display, an industry leading swing arm cable management, vibrant LED's, 4G network technology, and more. Please contact your Sales representative for more information on the product and availability.