



December 31, 2022

End of Life Field Notification

ChargePoint CPH25

The ChargePoint CPH25 Charging Station product families have reached their End of Life (EOL) and this memo serves as the EOL notice to all customers and channel partners. EOL is an inevitable part of the overall product life cycle and means that the product moves from the sales phase to the support phase. It does not impact the functionality of the products that move into this phase, but ChargePoint recognizes that the end-of-life (EOL) milestone can impact its customers. With that in mind, we have set out the following milestones to help manage the EOL transitions.

Affected Products:

This EOL notice affects all CPH25 Models, including but not limited to:

Model	Description
CPH25-L18	Hardwire, 32A, 25 RPH, 5486.4 mm (18') cord
CPH25-L25	Hardwire, 32A, 25 RPH, 7620 mm (25') cord
CPH25-L18-MEX	Hardwire, 32A, 25 RPH, 5486.4 mm (18') cord. Mexico
CPH25-L18-P	Hardwire, 32A, 25 RPH, 5486.4 mm (18') cord. With plug bundle
CPH25-L25-BB	Hardwire, 32A, 25 RPH, 7620 mm (25') cord. BestBuy
CPH25-L25-P	Hardwire, 32A, 25 RPH, 7620 mm (25') cord. With plug bundle
CPH25-L25-P-BB	Hardwire, 32A, 25 RPH, 7620 mm (25') cord. With plug bundle. BestBuy

EOL (End of Life) and EOS (End of Support) Milestones for the CPH25:

This End of Life notification indicates that your charger is moving into the support phase of the product life cycle. While your charger should still have a long life of useful charging, we will stop supporting CPH products on December 31, 2027. See the table below for the milestones that are part of this transition.

Milestone	Definition	Date	Affected Product
End of Life Notice	This is the date that the End of Sale Notice was made available for customers, distributors, and resellers.	Dec. 31, 2022	All [see above]

Last Order Date	This is the last date an order will be accepted on the product. **There is no inventory of this product. Last orders are not available.	Orders are no longer being accepted.	All [see above]
Last Shipment Date	This is the last shipment date that can be requested as part of the Last Order.	This product is no longer shipped.	All [see above]
End of Support for software and firmware	After this date, ChargePoint will no longer issue firmware and software releases in support of the product. Bug fixes, maintenance releases, workarounds or patches for critical bugs will be reviewed and addressed as necessary when reported through ChargePoint Support.	Dec. 31, 2027	All [see above]
End of Support Date HW	This is the last date on which ChargePoint will provide service and support for the product hardware. After this date, all support services for the product are unavailable (including RMA's, etc.).	Dec. 31, 2027	All [see above]

Successor Products:

ChargePoint Home Flex (CPH50) is the successor to ChargePoint Home and offers the same smart features at up to 50 amps for faster charging, plus flexible amperage that works with different levels of power supply.

Visit <https://www.chargepoint.com/drivers/home/chargepoint-home-flex> for more information and availability