

Multifamily EV charging solutions

Be the apartment or condo community of choice by
offering smart, flexible and reliable charging for residents





Since 2007, ChargePoint has been the industry leader in electric vehicle (EV) fueling, bringing convenient, reliable and intelligent EV charging solutions to apartments and condos in North America and beyond. No matter your community's sustainability goals or parking configuration, our flexible EV charging solutions make it easy for you to attract and retain community-minded residents and increase your property's value. ChargePoint and our experienced installation partners will be there to help you at every step of the way toward a smooth launch.

Why ChargePoint?

Expertise and support from the industry leader

- + Experienced team to guide you from installation to activation
- + Proactive station monitoring and on-site station maintenance
- + Dedicated ongoing support for property managers, HOAs and condominium owners
- + 24/7 support for your residents

Safe and reliable stations that are built to last

- + UL listed and Canada Standards Association (CSA) approved to meet the most stringent requirements for safety.
- + Able to charge any EV on the road today... and tomorrow
- + Automatic over-the-air software upgrades keep stations up to date now and in the future.



Benefits of smart networked EV charging

- + Automate billing and reimbursements for electricity usage.
- + Drivers pay for charging with their existing ChargePoint account.
- + Power Management features allow you to charge more vehicles without expensive electrical upgrades.
- + Reporting and analytics let you track and integrate data on energy usage, environmental impact, revenue and more.



Seamless charging experience for drivers

With the feature-rich ChargePoint® mobile app, drivers can:

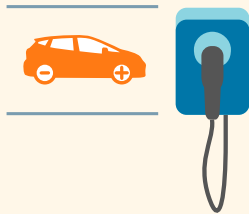
- + Get on a Waitlist if all spots are in use.
- + Receive convenient alerts and reminders.
- + Monitor charging status.
- + Easily begin a charging session with Tap to charge.



Charging solutions designed for apartments and condos

Whether your property has assigned, shared or guest parking, flexible multifamily solutions from ChargePoint make it easy for you to offer EV charging to your residents.

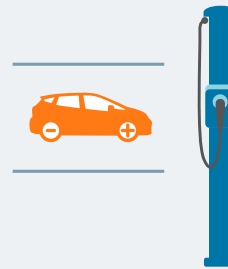
Personal charging



Drivers charge in their own parking spot.

- + Drivers with their own energy meter
- + Includes ChargePoint Home Flex
- + Maintenance paid for by the driver

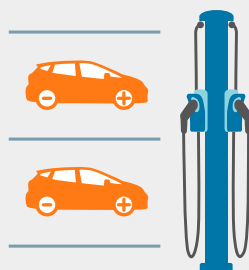
Assigned charging



Drivers are assigned to a specific charger.

- + One driver account per charging port
- + Monthly service is paid for by the driver (or prepaid by the property)
- + Maintenance is included in the service

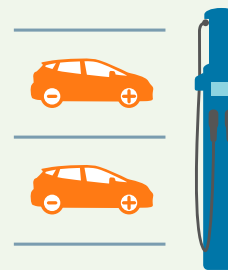
Community charging



Shared charging for residents only

- + Two or more drivers share a charging station.
- + Annual network plan is paid for by the property.
- + Maintenance is included in the service.

Mixed-use charging

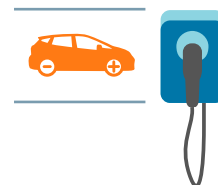


Drivers take turns charging in a shared, public or valet parking area.

- + Stations are shared by residents and the public.
- + Annual network plan is paid for by the property.
- + Property may purchase a maintenance plan.

Personal charging

Today's high-performance EVs require more power than a standard wall outlet can deliver. Add up to 37 miles of range per hour with ChargePoint Home Flex, a 240-volt Level 2 home charger that delivers up to 50 amps of power. If your resident's condo includes its own metered parking space (such as a personal garage), ChargePoint Home Flex is a great choice. It can charge any make or model of EV on the road today... and tomorrow.



Feature highlights	Details
Charge up to 9X faster	Drivers can add up to 150 miles in four hours with ChargePoint Home Flex (compared to around 16 with a standard wall socket).
Charge any EV — today, and tomorrow	Deliver true value for each resident — regardless of which model of car they drive.
Track charging in one place	With the ChargePoint app, drivers can see their monthly electricity usage to maximize their savings.
Schedule charging when electricity is less expensive	With ChargePoint Home Flex, residents can schedule their car to charge overnight when rates are lowest.
Get reminders to plug in	ChargePoint will send drivers a reminder to plug in, so they'll always wake up recharged and ready to go.
Connect to a smart home	Residents want connected technologies. Exceed their expectations with Home Flex's Amazon Alexa integration.
Safe and reliable	Our products are UL listed, CSA approved and ENERGY STAR® certified for optimal reliability, safety and efficiency.

How it works



Have your electrician give your EV-driving residents an installation estimate. If you don't have one, you can find a qualified ChargePoint-approved electrician here: qmerit.com/ev/chargepoint/



Once a resident's Home Flex is installed, they can activate it using their ChargePoint account (they must activate the station in the ChargePoint app, then a licensed electrician can help set the appropriate charging speed for the make and model of their EV).



To activate ChargePoint Home Flex, download the ChargePoint app and create an account, then click "Home Charger" in the main menu.

Note: If your residents don't activate their Home Flex, for safety, the station defaults to 16-amp charging (12 miles of range per hour)



Charge the car and update settings in the ChargePoint app to personalize the charging experience.



When your drivers are on the road, they can use the ChargePoint app to find the charge they need to get back to their Home Flex.

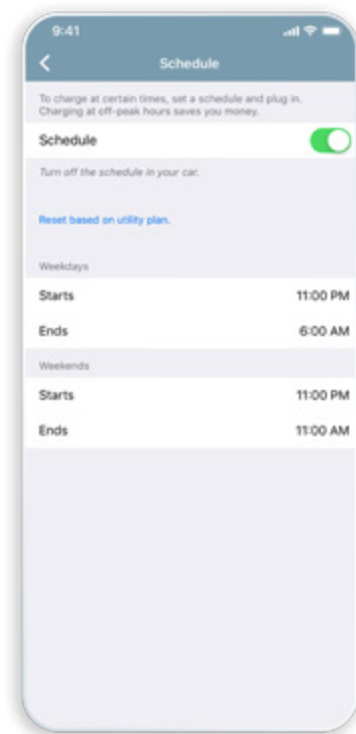
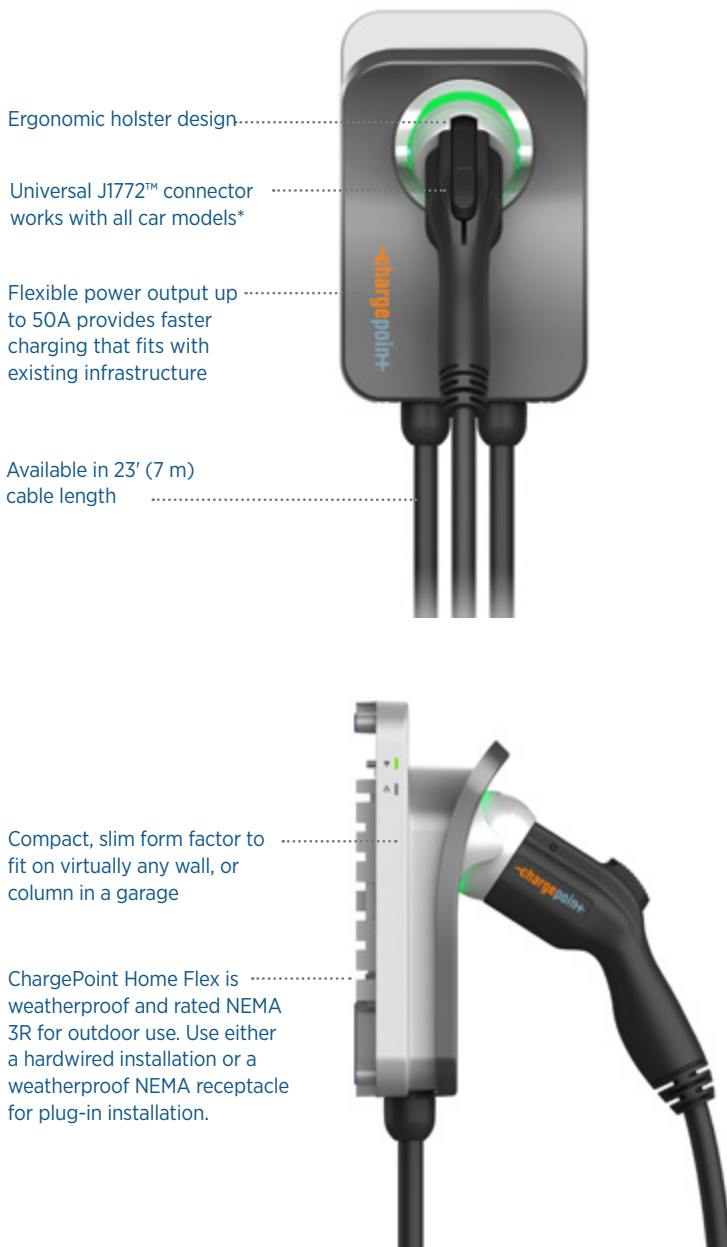
Products for personal charging

ChargePoint Home Flex is designed to charge any EV you drive today... and tomorrow. It's UL listed, CSA approved and ENERGY STAR® certified for optimal reliability, safety and efficiency. Like all of our products, our home solution qualifies for today's charging incentives to help you maximize your savings, too.



The First
ENERGY STAR®
Certified EV Charger

ChargePoint Home Flex hardware highlights



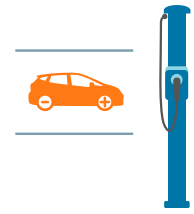
Drivers simply pull up, plug in and begin fueling:

- + Schedule charging to begin at off-peak hours to save on energy costs.
- + A licensed electrician can adjust amperage to maximize charging speed and minimize spanel upgrades.
- + Set reminders to plug in, get notified when you're done charging and track usage over time.
- + Works with Amazon Alexa. ChargePoint also works with Android Auto, Apple CarPlay Apple Watch and WearOS by Google.

ChargePoint Home Flex

*Tesla models can use an adapter

Assigned charging



ChargePoint Multifamily Home Service makes it easy to offer residents the most convenient home charging experience with a dedicated charger in an assigned parking spot. This assigned charging plan covers the EV charging network, station maintenance, insurance, driver service fees and more. Drivers can pay a low monthly fee or properties can prepay annually and recover costs from drivers. ChargePoint handles billing.

Feature highlights	Details
Driver authentication	Drivers tap their ChargePoint card or use their mobile app to authenticate and start a charging session on their assigned station.
Billing and reimbursement	Payment processing for station usage and reimbursements to the property or condo board
Power Management	Power Management allows you to charge more cars without expensive electrical upgrades.
Maintenance	On-site station maintenance included in service fee.
Insurance	\$1,000,000 general liability
Fees and equipment	Details
Service fee	Paid by drivers monthly to ChargePoint, or prepaid by property
Charging fees	Paid by drivers at a rate set by property management or the condo board to cover electricity and/or infrastructure costs
Assigned charging station	For apartments: typically purchased by the property For condos: typically purchased by a condo owner

How it works

1  ChargePoint works with property management or the condo owner and condo board to install charging infrastructure and stations.

2  ChargePoint helps the property manager configure pricing and access policies.

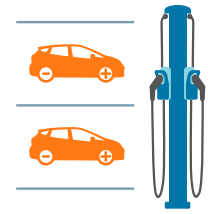
3  Drivers request to connect to the charger at your property by clicking “Connections” in their account screen. They search for an organization by name or enter a Connections code if provided. The property manager approves them and they can charge at the relevant location.

4  Drivers charge at their assigned station, paying a monthly service fee (if not prepaid) and any charging session fees set by the property.

5  ChargePoint processes payments and reimburses the property.

Community charging

Community charging is ideal for properties that want to offer shared charging for only their residents. Our community charging solution comes with network services and maintenance all part of a single bundle, to make it easy for residents to share chargers.



Feature highlights	Details
Driver authentication	After you set them up in a community, residents simply use the mobile app to authenticate and begin a charging session.
Billing and reimbursement	Payment processing for station usage and reimbursements to the property or condo board is handled for you.
Power Management	ChargePoint Power Management features allow you to charge more cars without adding to your existing electrical supply.
Pricing policies	ChargePoint software allows you to set pricing by time, session length or electricity usage.
Station availability	Give residents a positive charging experience by letting them see which stations are available with the ChargePoint app.
ChargePoint Assure	With the most comprehensive EV station maintenance and management program in the industry, ChargePoint monitors stations with a 98% uptime guarantee and a one-business-day response.
Fees and equipment	Details
Annual network plan	Paid by the property
Charging fees	Paid by drivers at rates set by the property
Community charging station	Purchased by the property

How it works

- ChargePoint offers a network of certified installation partners to help install and activate stations purchased by the property.
- ChargePoint helps the property manager configure pricing and access policies.
- Drivers request to connect to the charger at your property by clicking “Connections” in their account screen. They search for an organization by name or enter a Connections code if provided. The property manager approves them and they can charge at the relevant location.
- Drivers take turns charging their cars, authenticating with their ChargePoint card or mobile app.
- ChargePoint processes payments and reimburses the property.

Products and services for community charging

- + ChargePoint CPF50 charging station, ENERGY STAR certified for energy efficiency
- + Multifamily Home Service
- + [ChargePoint Assure](#)
- + [ChargePoint as a Service](#)



The First
ENERGY STAR®
Certified EV Charger

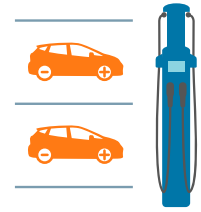
CPF50 hardware highlights



*Tesla models can use an adapter

Mixed-use charging

Mixed-use charging is ideal for properties with shared, mixed-use or valet parking. Our mixed-use charging solution comes with network services that give you the flexibility to set pricing and access control policies to promote sharing among residents and visitors.



Feature highlights	Details
Driver authentication	Drivers tap their phone or ChargePoint card or use their mobile app to authenticate and start a charging session.
Billing and reimbursement	Payment processing for station usage and reimbursements to the property or condo board.
Access control	Set access control policies by driver groups (residents, guests, public) or time of day (e.g., residents can charge any time, guests only during daytime hours).
Pricing policies	Set pricing by time, session or electricity usage (kWh). Motivate EV drivers to share charging stations by increasing the price after a set time or after charging is complete.
Station availability and Waitlist	The ChargePoint app makes it easy for drivers to share charging stations. Drivers can see what stations are available. If all stations are in use, drivers can join the Waitlist and be notified when a station becomes available.
ChargePoint Assure	The most comprehensive EV station maintenance and management program in the industry. ChargePoint monitors stations with a 98% uptime guarantee and 1 day business response.
ChargePoint as a Service (CPaaS)	CPaaS is a subscription-based charging program designed to use OpEx funds for installation, hardware, software and services.
Fees and equipment	Details
Annual network plan	Paid by property
Charging fees	Paid by drivers at rates set by the property
Mixed-use charging station	Purchased by the property

How it works

- ChargePoint offers a network of certified installation partners to help install and activate stations purchased by the property.
- ChargePoint helps the property manager configure pricing and access policies.
- Drivers use their ChargePoint account to request charging station access and the property manager approves their requests.
- Drivers take turns charging their cars, authenticating with their ChargePoint card or mobile app.
- ChargePoint processes payments and reimburses the property.

Products and services for mixed-use charging

- + ChargePoint CT4000 charging station, ENERGY STAR certified for energy efficiency
- + [ChargePoint Commercial Cloud Plan](#) (network service that gives you all the tools your community needs)
- + [ChargePoint Assure](#)
- + [ChargePoint as a Service](#)



The First
ENERGY STAR®
Certified EV Charger

CT4000 hardware highlights

Cable Management Kit
keeps cables clean and
safely off the ground

Drivers tap their phone,
ChargePoint card, credit card,
pay through the ChargePoint
app or call the 24/7 toll-free
support number to start and
pay for a session

Universal J1772™ connector
works with all car models*

Available in 18' (5.5 m) and
23' (7 m) cable lengths for
ample reach

Full-motion screen
displays self-service
instructions for visitors
and the public

Available in single or dual-port
configurations and can be
installed in pedestal (shown)
or wall mount configuration

Strong and rugged
design materials built to
withstand the elements



ChargePoint CT4000
Dual-port pedestal charging station
with 18' charging cables

*Tesla models can use an adapter

We're here to help

Our EV charging experts are ready to help you design and deploy the best solutions for your property and your residents.

Contact us at chargepoint.com or email sales@chargepoint.com.

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