

March 10, 2026

End of Life Notice

Legacy Service SKUs

Certain Service SKUs are beginning End of Life (EOL) protocol as we transition to our new charging management environment, the ChargePoint Platform.

Please note that this does not affect the fulfillment of active service entitlements but instead aligns our service SKU structure to match the new Cloud Plan SKU structure within the ChargePoint Platform. This will make it easier for customers to co-term their ChargePoint subscriptions across software and services. For complete details on our End of Life (EOL) milestones and timelines, please refer to the official [EOL Policy page](#).

Independently of the above, we recognize that this process can impact our customers and partners, and we are here to support you. Please read the information provided below to understand this milestone and its potential implications for you.

EoL (End of Life) Milestones

Milestone	Definition	Date	Affected Product
End of Life Notice	Formal communication to customers and channel partners announcing the product's retirement timeline.	March 10, 2026	See below
End of Sale Date	The date after which the product or service is no longer available for new sales (direct or channel).	June 26, 2026	See below
Last Customer Ship	This is the last shipment date that can be requested as part of the last order.	June 26, 2026	See below
End of Life Date	The date after which the product is migrated to a replacement Cloud Plan.	June. 26, 2026	See below

Successor Products

Existing Service Subscriptions

This does not affect the fulfillment of active service entitlements. At the end of the subscription term, it will be renewed using the new version of that service's SKU.

Explore chargepoint.com or contact your ChargePoint representative to find your perfect solution.

New Service Subscriptions

For new sales, Service SKUs going through the EOL protocol will be replaced with newly designed Service subscription SKUs that match the new Cloud Plan structure.

Explore chargepoint.com or contact your ChargePoint representative to find your perfect solution.

Affected Products

Please view the linked "Affected Products" spreadsheet for the full list of affected products.

Below are selected examples of affected Service SKUs to help illustrate the nature of the described changes.

EOL Plan	Replacement Plan
CP6000-ASSURE-1	CP-ASSURE-CP6000-1S-12M
CP6000-ASSURE-2	CP-ASSURE-CP6000-1S-24M
CP6000-ASSURE-3	CP-ASSURE-CP6000-1S-36M
CP6000-ASSURE-4	CP-ASSURE-CP6000-1S-48M
CP6000-ASSURE-5	CP-ASSURE-CP6000-1S-60M