



ChargePoint CMS Suite

Advanced software helps achieve your organisation's charging objectives. Whether you're scaling a fleet, managing a workplace, or running a commercial property, we offer a cloud plan that keeps charging effective.

Core

Base station management and energy controls, ideal for simple charging programmes.

- + Dashboards
- + Station management
- + Energy management
- + Reporting
- + RFID access control

Professional

Adds features to enable public charging, including collecting and managing fees.

Core plus:

- + Flexible pricing controls
- + Payment acceptance
- + Driver administration
- + Connections
- + Waitlist

Enterprise

Adds driver and energy controls for workplaces and complete charging programmes.

Professional plus:

- + Advanced energy management
- + Advanced Waitlist
- + Driver session limits

Enterprise Fleet

Adds fleet operations and optimisation tools.

Enterprise plus:

- + Telematics integrations
- + Charge optimisation
- + Battery preconditioning
- + Dispatch integration

All our plans include:

- + 24/7 driver support**
That lets you focus on your core business, knowing that drivers will get the charge they need.
- + AI-powered data assistant**
So you're always in the know with a conversational agent that returns insights and data visualisations.
- + Dedicated customer support**
To answer your questions and help with any issues with your charging programme.
- + Support Portal**
Manage support interactions, cases, knowledge, and performance insights in a unified support platform.



Choose a term from 1-5 years and unlock up to 10% savings.

Or bundle with Assure® and get even more value!

Category	Feature	Description	Core	Professional	Enterprise	Enterprise Fleet
Station Management	Station software updates	New features and performance enhancements are delivered over-the-air.	✓	✓	✓	✓
	Real-time station status	View real-time station status, driver details, power usage, energy costs, and driver revenue.	✓	✓	✓	✓
	Dashboard Insights	Access and customise charts and reports on station usage, utility costs, environmental impact, and more.	✓	✓	✓	✓
	User management & administrative controls	Manage roles and permissions ChargePoint CMS Platform users across multiple sites.	✓	✓	✓	✓
	Valet dashboard	Dedicated dashboard that notifies valet staff when cars have finished charging so they can be moved.	✓	✓	✓	✓
	Sites and Custom Groups	Create custom station groups to simplify configuration and reporting across large install bases.	✓	✓	✓	✓
	Session limits	Set limits to energy dispensed, time, or state of charge per session	✓	✓	✓	✓
	On-station video uploads	Upload branded videos for automatic playback on supported stations.	-	✓	✓	✓
	Station messages	Display station screen messages for driver information	-	✓	✓	✓

Category	Feature	Description	Core	Professional	Enterprise	Enterprise Fleet
Access Control	Set access hours	Control access hours and restrictions on public access.	✓	✓	✓	✓
	RFID-based access control	Link RFID access cards to specific vehicles in your organisation.	✓	✓	✓	✓
	Driver access control	Control which drivers can access stations and when.	-	✓	✓	✓
Financial Administration	Pricing and tax configuration	Set driver pricing by energy, duration, time of use, or session.	-	✓	✓	✓
	Differentiated pricing	Set differentiated pricing for different registered driver groups.	-	✓	✓	✓
Driver Administration	Connections	Allow drivers to register for differentiated pricing and charging benefits.	-	✓	✓	✓
	Waitlist	Let drivers join a waitlist for ChargePoint stations through the Driver App.	-	✓	✓	✓
	Advanced Waitlist	Allow admins to prioritise/remove drivers, view org-wide advanced analytics, and configure advanced schedules and options.	-	-	✓	✓
	Driver session limits	Set a maximum number of sessions that a driver can initiate in a recurring period.	-	-	✓	✓
Energy Management	Multi-level power sharing	Configure power sharing across circuits, panels, and sites with enforced load limits.	✓	✓	✓	✓
	Fixed power derating	Set a permanent maximum power limit. Available for AC stations only.	✓	✓	✓	✓
	Hierarchical power sharing	Configure power-sharing limits for parent and child station groups and keep charging load within each limit.	✓	✓	✓	✓
	Reporting on meter data and advanced analytics	Advanced reporting on meter and other charging data in 15-minute increments.	-	-	✓	✓
	Time of use power sharing	Schedule charging start times and power levels by time of day.	-	-	✓	✓
	Dynamic load management	Automatically manage charging power based on real-time site load and available capacity.	-	-	✓	✓
ChargePoint Mobile App for Drivers*	Make stations publicly available	Publish stations to the ChargePoint web portal and mobile app for driver discovery, use, and payment.	-	✓	✓	✓
	Tap to charge.	Drivers can initiate and pay for charging by tapping their iOS or Android mobile wallets. This feature is not available on CPF50 stations.	-	✓	✓	✓
	Notify when available	Drivers can receive app, text, or email notifications when a selected station becomes available.	-	✓	✓	✓
	EV charging network roaming	Allows drivers to use your charging stations with supported third-party network apps.	-	✓	✓	✓

Category	Feature	Description	Core	Professional	Enterprise	Enterprise Fleet
Fleet Operations	Telematics integration	Import live and historical vehicle data to prioritise power distribution and control charging behaviour.	-	-	-	✓
	Charge optimisation: CMS	Optimise charging across connected vehicles using first in, first out, equal charge, or round robin policies within a site power cap.	-	-	-	✓
	Charge optimisation: Fleet Ops	Optimise fleet charging schedules using state of charge, departure times, utility costs, and fleet management preferences.	-	-	-	✓
	Role-specific alerts	Send alerts only to designated user roles based on event type.	-	-	-	✓
	Fixed-schedule pre-conditioning	Warms/cools the vehicle and preconditions it for operations while charging.	-	-	-	✓
	Integrations with dispatch and scheduling systems	Integrate with dispatch and scheduling systems to trigger pre-conditioning and coordinate charging schedules.	-	-	-	✓
	Vehicle to block assignments	Assign vehicles to pre-defined charging schedules that control when they can charge.	-	-	-	✓
	Dynamically scheduled pre-conditioning	Pre-condition vehicles dynamically based on configurable schedule and operating parameters while connected to the charger.	-	-	-	✓
	Vehicle management	Control access and billing (where supported) at the vehicle level with centralised payment for en-route charging and managed access to owned stations.	-	-	-	✓
API	API access for CMS data and demand management	Access ChargePoint APIs to integrate cloud data and demand management with in-house and third-party systems.	(add-on)	(add-on)	(add-on)	(add-on)
Single Sign-On (SSO)	SSO setup and onboarding	Set up single sign-on for ChargePoint Platform user access.	(add-on)	(add-on)	(add-on)	(add-on)

* In Europe, driver access to the app is limited to the members of an organisation's Connections.

Let's get started

We're here to help you evaluate your charging programme and design a service plan that meets your needs.

[Connect with an Expert](#)



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