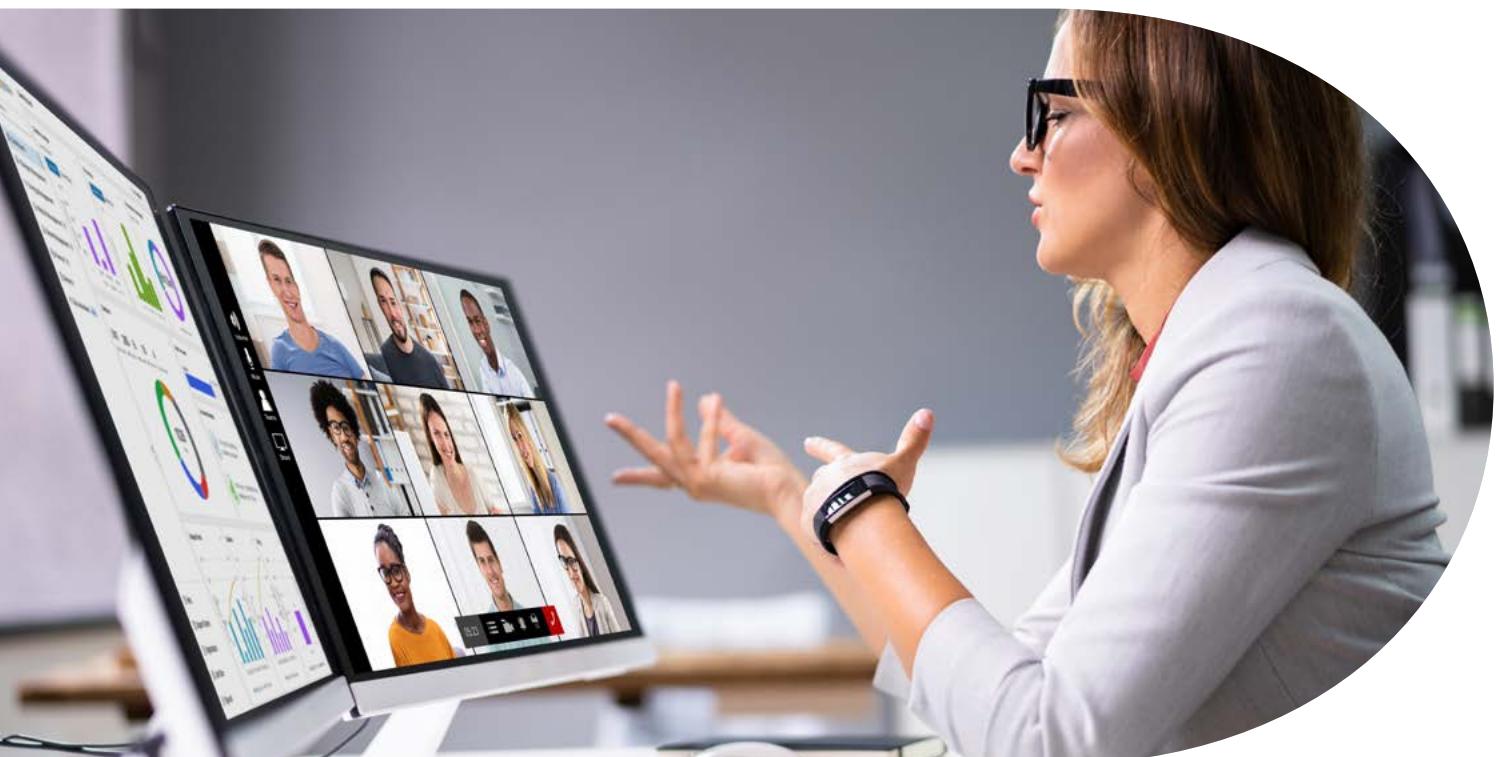


ChargePoint® Premier Care

Elevate your charging program to best-in-class,
removing the operational burden



Leverage an expert set of hands to lessen your team's workload so you can focus on the things that matter. We provide actionable data, deliver expert insights, and help you implement changes to scale your program with confidence.





Augment your existing team

A dedicated Service Delivery Manager handles complex management tasks so you don't have to increase your existing headcount.



Drive operational excellence

We proactively manage your install base, tracking and streamlining ticket resolution to help meet reliability objectives.



Access expert advice

Receive configuration support on power management, Flex Billing, waitlist policies, and much more to meet business goals.



Achieve positive ROI

Reduce out-of-pocket costs, save on energy, and increase revenue with detailed reporting that proves the impact of your investment.

Premier Care is ideal for customers with demanding day-to-day operations and constrained internal teams. Offered as an add-on service available to customers with an active cloud plan and an Assure® or Assure Pro subscription.



Let's get started

We're always here to help you identify your charging goals, advise on the best approach and help evaluate your site.

[Connect with an Expert](#)

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