chargepoint

EATON
Powering Business Worldwide

1 April 2026

End of Sale Notice

ChargePoint as a Service (CPaaS)

ChargePoint as a Service (CPaaS) is being discontinued. See below for the end of sale dates and reach out to your ChargePoint contacts to learn more about your options.

Please note that this does not mean ChargePoint will stop supporting these chargers under their current CPaaS plan. However, it does mean that customers will need to be in touch with a ChargePoint representative to discuss options moving forward.

Independently, we recognise that this process can impact our customers and partners, and we are here to support you. Please read the information provided below to understand this milestone and its potential implications for you.

EOS (End of Sale) Milestones

Milestone	Definition	Date	Affected Product
End of Sale Notice	Formal communication to customers and channel partners announcing the product's retirement timeline.	1 April 2026	See above
End of Sale Date	The date after which the product or service is no longer available for new sales (direct or channel).	26 June 2026	See above
Last Customer Renewal	This is the last date that a customer can renew their service.	26 June 2027	See above
End of Life	This is the last date to which ChargePoint will honour CPaaS contracts.	All existing contracts will be honoured through their expiration date	See above

Affected Products

This EOS notice affects all ChargePoint as a Service products listed below:

ChargePoint SKU	Description
CPAAS	ChargePoint as a Service™ subscription. Includes hardware and installation, cloud software, activation, ongoing proactive monitoring, maintenance, and reporting.
CPAAS-3-CP4121-MTR	3-year ChargePoint as a Service™ subscription for Dual CP4000. Includes hardware and installation, cloud software, activation, ongoing proactive monitoring, maintenance, and reporting.
CPAAS-3-CP4123-MTR	3-year ChargePoint as a Service™ subscription for Dual CP4000. Includes hardware and installation, cloud software, activation, ongoing proactive monitoring, maintenance, and reporting.
CPAAS-3-CP4321-MTR	3-year ChargePoint as a Service™ subscription for Dual CP4000. Includes hardware and installation, cloud software, activation, ongoing proactive monitoring, maintenance, and reporting.
CPAAS-3-CP4323-MTR	3-year ChargePoint as a Service™ subscription for Dual CP4000. Includes hardware and installation, cloud software, activation, ongoing proactive monitoring, maintenance, and reporting.
CPAAS-5-CP4121-MTR	5-year ChargePoint as a Service™ subscription for Dual CP4000. Includes hardware and installation, cloud software, activation, ongoing proactive monitoring, maintenance, and reporting.
CPAAS-5-CP4123-MTR	5-year ChargePoint as a Service™ subscription for Dual CP4000. Includes hardware and installation, cloud software, activation, ongoing proactive monitoring, maintenance, and reporting.
CPAAS-5-CP4321-MTR	5-year ChargePoint as a Service™ subscription for Dual CP4000. Includes hardware and installation, cloud software, activation, ongoing proactive monitoring, maintenance, and reporting.
CPAAS-5-CP4323-MTR	5-year ChargePoint as a Service™ subscription for Dual CP4000. Includes hardware and installation, cloud software, activation, ongoing proactive monitoring, maintenance, and reporting.
CPAAS-TERMINATIONFEE	Fee for early cancellation of CPaaS contract
CPCLD-CPAAS-1	1-year Commercial Cloud Plan subscription for CPaaS customers. Includes station management features such as: Custom Video uploads and

	Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and reports provided for applicable features. Station Activation purchase required.
CPCLD-CPAAS-2	2-year Commercial Cloud Plan subscription for CPaaS customers. Includes station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and reports provided for applicable features. Station Activation purchase required.
CPCLD-CPAAS-3	3-year Commercial Cloud Plan subscription for CPaaS customers. Includes station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and reports provided for applicable features. Station Activation purchase required.
CPCLD-CPAAS-4	4-year Commercial Cloud Plan subscription for CPaaS customers. Includes station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and reports provided for applicable features. Station Activation purchase required.
CPCLD-CPAAS-5	5-year Commercial Cloud Plan subscription for CPaaS customers. Includes station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and

	reports provided for applicable features. Station Activation purchase required.
CPCLD-CPAAS-COMMERCIAL	Commercial Cloud Plan subscription for CPaaS customers. Includes station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and reports provided for applicable features.
CPCLD-CPAAS-COMMERCIAL	Commercial Cloud Plan subscription for CPaaS customers. Includes station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and reports provided for applicable features.
CPCLD-CPAAS-COMMERCIAL	Commercial Cloud Plan subscription for CPaaS customers. Includes station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and reports provided for applicable features.
CPCLD-CPAAS-COMMERCIAL	Commercial Cloud Plan subscription for CPaaS customers. Includes station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and reports provided for applicable features.
CPCLD-CPAAS-COMMERCIAL-DC	Prepaid Commercial Cloud Plan subscription for CPaaS Customers with station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which

	include Power Sharing. Real-time dashboards and reports provided for applicable features. Station Activation purchase required.
CPCLD-CPAAS-COMMERCIAL-DC	Prepaid Commercial Cloud Plan subscription for CPaaS Customers with station management features such as: Custom Video uploads and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as energy and power management features which include Power Sharing. Real-time dashboards and reports provided for applicable features. Station Activation purchase required.
CPCLD-CPAAS-COMMERCIAL-DC-REN	Prepaid coterminous renewal Commercial Cloud Plan for CPaaS Customers. Includes Secure Network Connection, On-going Station Software updates, Station Inventory, 24x7 Driver Support, Host Support, Session Data and Analytics, Fleet Vehicle Management and Integration, Fleet Access Control, Valet Dashboard, Power Management (Circuit, Panel, Site Sharing), Scheduled Charging, Driver Access Control, Pricing and Automatic Funds Collection, Waitlist, Videos (on supported hardware).
CPCLD-CPAAS-COMMERCIAL-REN	Prepaid coterminous renewal Commercial Cloud Plan for CPaaS Customers. Includes Secure Network Connection, On-going Station Software updates, Station Inventory, 24x7 Driver Support, Host Support, Session Data and Analytics, Fleet Vehicle Management and Integration, Fleet Access Control, Valet Dashboard, Power Management (Circuit, Panel, Site Sharing), Scheduled Charging, Driver Access Control, Pricing and Automatic Funds Collection, Waitlist, Videos (on supported hardware).
CPCLD-CPAAS-Community	Charging management software for shared resident charging for CPaaS customers. Service includes cloud connectivity, power management, automated driver billing and remittance, and driver authentication.
CPCLD-CPAAS-DC-3	3-year DC, Commercial Cloud Plan subscription for CPaaS customers. Includes Secure Network Connection, On-going Station Software updates, Station Inventory, 24x7 Driver Support, Host Support, Session Data and Analytics, Fleet Vehicle Management and Integration, Fleet Access Control,

	Valet Dashboard, Power Management (Circuit, Panel, Site Sharing), Scheduled Charging, Driver Access Control, Pricing and Automatic Funds Collection, Waitlist, Videos (on supported hardware).
CPCLD-CPAAS-DC-4	4-year DC, Commercial Cloud Plan subscription for CPaaS customers. Includes Secure Network Connection, On-going Station Software updates, Station Inventory, 24x7 Driver Support, Host Support, Session Data and Analytics, Fleet Vehicle Management and Integration, Fleet Access Control, Valet Dashboard, Power Management (Circuit, Panel, Site Sharing), Scheduled Charging, Driver Access Control, Pricing and Automatic Funds Collection, Waitlist, Videos (on supported hardware).
CPCLD-CPAAS-DC-5	5-year DC, Commercial Cloud Plan subscription for CPaaS customers. Includes Secure Network Connection, On-going Station Software updates, Station Inventory, 24x7 Driver Support, Host Support, Session Data and Analytics, Fleet Vehicle Management and Integration, Fleet Access Control, Valet Dashboard, Power Management (Circuit, Panel, Site Sharing), Scheduled Charging, Driver Access Control, Pricing and Automatic Funds Collection, Waitlist, Videos (on supported hardware).
CPCLD-CPAAS-ENTERPRISE	Prepaid Enterprise Cloud Plan subscription for CPaaS Customers with advanced station management features such as: Station Activation, Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-1	Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features

	which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-2	Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-3	Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-4	Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-5	Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and

	Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-DC	Prepaid Enterprise Cloud Plan subscription for CPaaS Customers with advanced station management features such as: Station Activation, Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-DC-3	Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-DC-4	Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-DC-5	Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Custom Video uploads, and

	Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-ENTERPRISE-DC-REN	Coterminous renewal, Enterprise Cloud Plan for CPaaS Customers. Includes advanced station management features such as: Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided
CPCLD-CPAAS-ENTERPRISE-REN	Coterminous renewal, Enterprise Cloud Plan for CPaaS Customers. Includes advanced station management features such as: Custom Video uploads, and Automatic Software Updates, driver and fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided
CPCLD-CPAAS-FLEETENT	Fleet Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Automatic Software Updates, fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-FLEETENT	Prepaid Fleet Enterprise Cloud Plan subscription for CPaaS Customers with advanced station management features such as: Automatic Software Updates, fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power

	management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.
CPCLD-CPAAS-FLEETENT-REN	Coterminous renewal, Fleet Enterprise Cloud Plan subscription for CPaaS customers. Includes advanced station management features such as: Automatic Software Updates, fleet management features including: Access Control and Pricing & Automatic Payment Collection, as well as advanced energy and power management features which include: Time of Use Power Sharing and Energy Management APIs. Real-time dashboards and reports provided for applicable features including 15 min meter data readings and associated advanced energy reports.

Successor Products

Components of CPaaS can be purchased separately, such as hardware, software, and services. ChargePoint can help point you in the right direction based on your needs.

For existing CPaaS customers, ChargePoint will provide detailed transition options under a separate communication.

Explore chargepoint.com or contact your ChargePoint representative to find your perfect solution.